

CLODAGH NETHSINGHA LIBRARY
INSTITUTE OF CHEMISTRY CEYLON (ICHEMC)

Library Service Satisfaction Survey

❖ Please indicate your response by placing the (✓) mark in the appropriate box.

1. Study Programme -

DLT	GIC	BSc.
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 Level I ☐ II ☐ III ☐ IV ☐

2. How often do you visit the library ? Daily ☐ Once a week ☐ Twice a week ☐ Other ☐

3. Reason of coming to library: Refer Books ☐ Study ☐ Borrowing ☐ To get photocopies ☐

4. Collection of Resources -

a) Books	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
b) E-Books	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
c) IChemC Publications	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
d) Dissertations	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>

5. Services

a) Literature Searching	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
b) Internet/WiFi Facility	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
c) Photocopy/Printout Facility	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
d) Spiral Binding	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>

6. Physical Environment

a) Lighting	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
b) Shelving	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
c) Seating Arrangement	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>
d) Opening Hours	Poor <input type="checkbox"/>	Fair <input type="checkbox"/>	Good <input type="checkbox"/>	V.Good <input type="checkbox"/>

7. Seating Capacity Poor ☐ Fair ☐ Good ☐ V.Good ☐

8. Circulation System (Books Transaction) Poor ☐ Fair ☐ Good ☐ V.Good ☐

9. Have you visited our library website ? Yes ☐ No ☐

10. If yes , Main purpose to access the website:

Past papers ☐ Library Catalogue ☐ Other ☐

11. Library Staff

a) Cooperation between Students & Staff Poor ☐ Fair ☐ Good ☐ V.Good ☐

b) Assistance for Student Requirements Poor ☐ Fair ☐ Good ☐ V.Good ☐

12. Library Services (Overall) Poor ☐ Fair ☐ Good ☐ V.Good ☐

Your Suggestions:

[illegible]

Date:

Commented [A1]:

THANK YOU for your assistance in helping us to improve our services and facilities.

Library remarks :